

## EPIC Hearing Service Plan

### Summary of Benefits and Savings

- Hearing Tests
- Hearing Aids
- Hearing Aid Batteries
- Ear Protection
- Swim Plugs
- Musician Ear Plugs
- Hearing Aid cleaning supplies & accessories
- Assistive Listening Devices
- TV Fats (Amplifies & clarifies Television)
- Telephone amplification
- Alerting and signaling devices

**Call EPIC to order or for more information**



17870 Castleton Street, Suite 320  
 City of Industry, CA 91748  
 Corporate Toll Free 877-606-3742  
 Hearing Plans Toll Free 866-956-5400  
 Fax 626-912-6454  
 epic-admin@epichearing.com  
 www.epichearing.com



## EPIC Hearing Service Plan

### Introduction

Hearing is one of the five natural senses that allow us to enjoy life and the world around us. Music, radio, television, movies, theater — all become less accessible and enjoyable without the benefit of hearing. And the loss of sounds like sirens and alarms can actually endanger your life.



Hearing is a valued life asset that can be protected, treated and assisted through a program for hearing healthcare. The EPIC Hearing Service Plan provides easy access to hearing health professionals — primarily physicians and audiologists — who can help you achieve your maximum hearing potential throughout your life.

Joining the EPIC Hearing Service Plan is free to you and your family and all treatment costs within the Plan, including hearing aids, have been negotiated by EPIC to provide you with the best value possible.

### Why Have a Hearing Plan?

Hearing problems are fairly common: 10% of the US population has some form of hearing impairment and hearing loss is the #3 chronic health problem in the country.

Hearing loss is usually treatable, primarily through the use of hearing aids. But less than 25% of people who can benefit are treated, often because of concerns about cost, difficulty in finding a knowledgeable hearing health specialist, and confusion about the wide range of options in hearing aid technology (analog or digital? behind-the-ear or completely-in-the-canal?).

**With EPIC Hearing Services Plan, the barriers to better hearing health are eliminated.**

- EPIC identifies and screens qualified experts in hearing evaluation and treatment — Physicians and Audiologists — in your neighborhood.
- EPIC researches and evaluates all hearing aid technology to assure the latest as well as the most effective options are available.
- EPIC negotiates the best prices for all treatment protocols, including hearing aids. EPIC prices may be as much as 50% below manufacturer's suggested retail price and up to 35% lower than most discount offers.
- EPIC coordinates coverage with your existing healthcare plans

## When to Call EPIC

Are you or a family member experiencing any of the following?

- Difficulty understanding voices and words (especially those of women and children)
- Occasional ringing in one or both ears
- Itching in the ear canals
- Difficulty understanding in noisy situations
- Turning up the television volume to understand the dialogue

*If so, you may have a hearing problem that could be helped by a hearing health professional. Hearing loss usually occurs gradually, without pain, discomfort or deformity, but indicators like those above should prompt an evaluation.*

In addition, some more serious symptoms merit immediate attention by a physician:

- A sudden hearing loss
- Spinning and dizziness with vomiting
- Persistent ringing in one ear
- Blood or fluid draining from one or both ears
- Persistent pain in one or both ears

Hearing tests should also be part of your regular health maintenance plan:

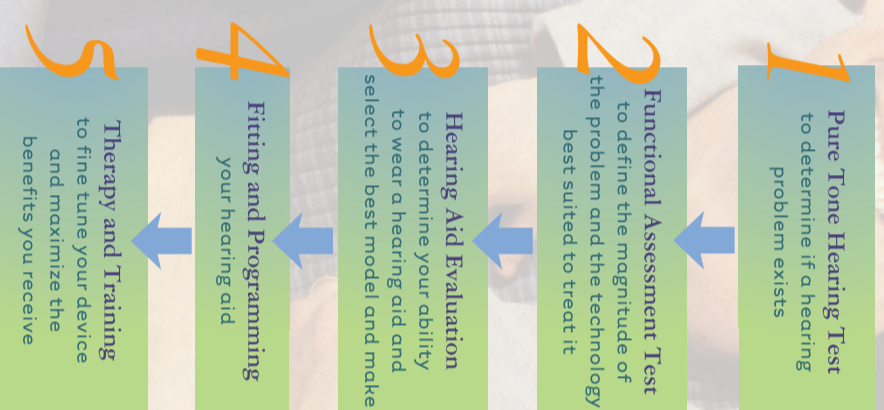
- Children 5-18: *Every two years*
- Ages 20-40: *Every decade*
- Ages 40-55: *Every two years*
- After age 55: *Annually*
- Everyone: *Anytime you have a concern*

Call EPIC at 1-866-956-5400 for more information or to activate your Hearing Healthcare benefits.

## EPIC's Five-Step Plan

Any symptom of hearing loss deserves expert evaluation and treatment by a trained hearing healthcare specialist.

The EPIC Hearing Service Plan starts with a thorough medical/audiological evaluation of your ears and hearing. Tests and measures will determine the course of treatment most likely to help you hear better, from hearing aids to surgery. The EPIC Hearing Plan's 5 Basic Steps to Good Hearing include:



## How the EPIC Plan Works

The EPIC Hearing Service Plan is a **negotiated and managed** benefit. You pay nothing to join and you enjoy reduced rates for most fees and costs associated with your hearing health care under the Plan.

To activate your *Hearing Services Plan* benefits:

1. Call EPIC Hearing Healthcare at 1-866-956-5400
2. EPIC will send you a card with all the information you need to access your benefits, including
  - Referrals to provider(s) located near you
  - An Activation Form to access the provider(s)
  - A booklet outlining all Plan benefits – including pricing – in detail
  - An EPIC phone contact to answer any questions about the Plan
3. Follow through with appointment, examination and treatment.
4. All payments are to EPIC HSP. No other billings or payments should occur.
5. Contact EPIC at any time for assistance, advice and information.



**EPIC**  
Hearing Health Care

Call 1-866-956-5400 today and make a commitment to better hearing for your life.