



MaxorPlus is excited to share the features available on our member portal and phone App!

Our free App is available in the iTunes or Google Play stores.

Member portal features:

- 1 View/edit/manage dependents
- 2 Request new or replacement prescription ID cards
- 3 Print/view an Explanation of Benefits
- 4 Review formulary and benefit documents
- 5 Copay tool
- 6 Pharmacy locator linked to Google Maps
- 7 Mail Order features:
 - Sign-Up for mail order
 - Order refills
 - Update/add phone number, address and credit card information



Q | How do I register for a member portal account?

A | To create an account, go to members.maxorplus.com and click on REGISTER. Next, you will be asked to enter information from your ID card.

Q | What features are available on the mobile App?

A | The same features available on the portal are also on the mobile app, with the exception of registering for mail order. The mobile app also has an additional feature that allows you to scan your mail order prescription bottle to easily place a refill.

Q | Are the member portal and App secure?

A | Yes. Member data is encrypted and each login is authenticated for a secure user session.

Q | Who can I contact with questions or issues?

A | Members can call toll-free at 1-800-687-0707, or email contactus@maxor.com.